Date: November 13, 2008

Alert Number: 0018

To: Providers, Partners, Trading Partners, Managed Care Organizations

Re: Claim Denials Relating to Patient Location Codes

Providers are reminded to indicate the appropriate patient location codes when submitting claims to ForwardHealth. Providers will receive the following Explanation of Benefits Codes and National Council for Prescription Drug Programs (NCPDP) reject code when claims are denied due to inappropriate patient locations:

- Explanation of Benefits code 1177, "Patient Location is invalid."
- Reject code R6, "Product/Service Not Appropriate for this Location."

The following patient location codes are accepted by ForwardHealth.

Code	Description
00	Not specified
01	Home (IV-IM Services Only)
04	Long Term/Extended Care
07	Skilled Care Facility
10	Outpatient

More information may be found in the NCPDP companion document on the ForwardHealth Portal at *www.forwardhealth.wi.gov/WIPortal/* by selecting the Companion Documents link on the right side of the Portal home page.

Please call Provider Services at (800) 947-9627 and select option "2" if you have any questions.

Informational